

**SMALL GAS CUSTOMER DISCONNECTION AND COMPLAINTS DATA  
YEAR ENDED 30 JUNE 2009 - ERRATA**

Origin Energy recently notified the Authority that it had identified a transcription error in its reported 2008-09 gas disconnections data. The error affects page 1 of the Authority's report *Small Gas Customer Disconnection and Complaints Data year ended 30 June 2009*.

The corrected section is reproduced below and the amendments highlighted.

***Customer Disconnections and Reconnections data***

**Table 1** shows the number of small customer disconnections due to non-payments by retailer and the number of those customers subsequently reconnected in the financial year ended 30 June 2009.

While **1,351** small customers were disconnected due to non-payment during the 2008-09 financial year, **493 (36.5%)** were reconnected within seven days.

**Table 1: Small customer<sup>1</sup> disconnections and reconnections for year ended 30 June 2009**

<i>Retail Entity</i>	<i>Small customers</i>	
	<i>Disconnection due to non-payment</i>	<i>Reconnections within seven days</i>
AGL Sales Pty Ltd	0	0
AGL Sales (Queensland) Pty Ltd	0	0
Australian Power and Gas Pty Ltd	3	1
Dodo Power and Gas Pty Ltd	0	0
Energy Australia Pty Ltd	0	0
Origin Energy Pty Ltd	<b>1,196</b>	<b>398</b>
Origin Energy (Victoria) Pty Ltd	0	0
Dalby Regional Council	106	83
Roma Regional Council	46	11
<b>Total</b>	<b>1,351</b>	<b>493</b>