

[REDACTED]

From: Amy-Rose West [amy_rose.west@lizzy.com.au]
Sent: Saturday, 5 November 2011 12:03 PM
To: Catherine Barker
Subject: Ongoing monopoly pricing abuse in SEQ
Attachments: NWC2.doc; Treasuryres3.pdf

This email contains an attachment that may be work related and must be filed into the DMS. If you need assistance with this please contact the Executive Officer at xo@qca.org.au.

Attn. Ms. Cath Barker

Dear Ms. Barker,

I refer to my submission dated 4 August and copies of correspondence received from Queensland Water Commission (QWC) that were attached. I have had advice that QWC's assertions relating to KPMG's 2007 valuation of legacy assets may be misleading.

Attached is correspondence to the Chairperson National Water Commission sent recently following my receipt of correspondence from The Treasury (also attached).

Sincerely,

Amy-Rose West

The attached PDF document may not be searchable by our Document Management System. Please contact Jason at [REDACTED] with the Document Number so that he is able to check compatibility.

1 November 2011

26 Spindrift Avenue
Coolum Beach Qld. 4573

The Chairperson
National Water Commission
Attn. Mr. Murray Radcliffe

Re: Ongoing monopoly pricing abuse in SEQ

Dear Mr Radcliffe,

I refer to the e-mail exchange that follows and correspondence from the Treasury that are attached.

Neither the 2011 Biennial Assessment's Chapter 1 Sections 1.6 and 1.10 nor the Productivity Commission's Urban Water Sector Inquiry Report No. 55 (the Report) Chapters 10 and 11 adequately addresses ongoing monopoly pricing abuse in South East Queensland (SEQ) resulting from failures in governance of entities owned and/or controlled by the Queensland Government.

Correspondence attachments from the Queensland Treasurer, the Minister for Water Utilities and the Queensland Water Commission have been provided to the Productivity Commission Inquiry in submissions #9, #59, and DR96 that are ignored in the Report's Chapters 10 and 11 discussion of monopoly pricing abuse and X-inefficiency. Myself and other households in Coolum Beach and throughout the former Maroochy Water Services (MWS) service area have been individually overcharged some \$5000 to date by public sector commercial business entities supplying water and sewerage services since 1999/2000. I believe that total overcharging is now in excess of \$200 million since MWS was declared a commercial business entity by the Queensland Government in 1999/2000.

I request that the NWC undertake a comprehensive forensic analysis of correspondence cited above and bring public transparency to the blatant disregard by the Queensland Government of NWI Pricing Principle agreement obligations with respect to water and wastewater service provision in SEQ.

Yours sincerely,

Amy-Rose West

Cc: Ms Mary Balzary General Manager Ministerial and Communications Division – The Treasury

On 11/08/2011 11:43 AM, NWC - Submissions wrote:

> Dear Ms West

>

> The 2011 Biennial Assessment will be released on 14 September 2011.

>

> I cannot comment on content.

>

> Murray Radcliffe

>

> -----Original Message-----

> From: Amy-Rose West [mailto:amy_rose.west@lizzy.com.au]

> Sent: Thursday, 11 August 2011 11:14 AM

> To: NWC - Submissions

> Subject: Re: Supplementary submission for 2011 Biennial Assessment [SEC=UNCLASSIFIED]

>

> Thank you for this response. Is it the intention of the National Water

> Commission to include in the 2011 Biennial Assessment a report

> regarding unintended consequences of COAG water reforms leading to

> predatory pricing activities of the Queensland Government?

>

> Kind regards,

>

> Amy-Rose West

>

>

> On 8/08/2011 6:20 PM, NWC - Submissions wrote:

>> Submissions for the 2011 Biennial Assessment of the NWI closed on 30 November 2010.

>>

>> -----Original Message-----

>> From: Amy-Rose West [mailto:amy_rose.west@lizzy.com.au]

>> Sent: Monday, 8 August 2011 4:48 PM

>> To: NWC - Submissions

>> Subject: Supplementary submission for 2011 Biennial Assessment

>>

>> Dear Sir/Madam,

>>

>> Please consider the attached submission to QCA together with cited correspondence in the context of my earlier communications.

>>

>> Kind regards,

>>

>> Amy-Rose West



Australian Government
The Treasury

Ministerial and Communications Division
The Treasury
Langton Crescent
Canberra ACT 2600

6 OCT 2011

Ms Amy-Rose West
26 Spindrift Avenue
COOLUM BEACH QLD 4573

Dear Ms West

Thank you for your email of 21 August 2011 concerning water assets.

As you are aware, the Productivity Commission has recently completed an inquiry into Australia's Urban Water Sector. I note that you provided a number of submissions to the inquiry.

The release of the final report by the Government is the next step in the process. When the Government releases the report, a copy will be sent to you given your involvement through the submissions process.

If the report does not address your specific concerns, we would encourage you to make contact with the National Water Commission. Useful information on water regulation can be found on their website: <http://www.nwc.gov.au/www/html/1523-water-pricing-and-economic-regulation.asp>.

I trust this information will be of assistance to you.

Yours sincerely



Mary Balzary
General Manager
Ministerial and Communications Division